

Privacy Policy

(effective May 25, 2018)

INTRODUCTION

Purpose of this privacy notice:

This privacy notice informs you as to how I collect, process and look after your personal data in the course of interacting with me, whether by visiting these websites, signing up for an account, submitting a ticket, using and registering my software or otherwise, and tells you about your privacy rights and how the law protects you.

This policy covers the following websites:

<http://users.atw.hu/tamascorgo>

<http://users.atw.hu/simadcom>

<http://users.atw.hu/mcautotrack>

<http://users.atw.hu/eppapmagic>

<http://users.atw.hu/csorgotamas>

<http://simadcom.uw.hu>

<http://eppapmagic.magix.net/public>

<https://www.drivehq.com/web/eppapmagic/>

and their related websites:

helpdesk – <http://users.atw.hu/tamascorgo/helpdesk>

forum – <http://users.atw.hu/tamascorgo/forum>

registration – <http://users.atw.hu/tamascorgo/registration/register.php>

registration company key – <http://users.atw.hu/tamascorgo/registration/company/register.php>

survey English - https://eSurv.org?s=MOMHNI_aeaab0ae

survey German – https://eSurv.org?s=MOMHGJ_e6615a5d

survey Hungarian – https://eSurv.org?s=MOMHGK_91666acb

and softwares available on these websites:

eMycar-Monitor – free car care software

These websites are not intended for children and I do not knowingly collect data relating to children.

Should I ask you to provide certain information by which you can be identified when using this website or software, then you can be assured that it will only be used in accordance with this privacy statement.

By reading the following, you will understand my views and practices regarding personal data and how it is used. By using my above-mentioned websites or software's, by providing personal data to me, you are accepting and giving your consent to the practices described in this policy in accordance with the General Data Protection Regulation (GDPR).

It is important that you read this notice, together with any other privacy notice I may provide on specific occasions when I am collecting or processing personal information about you so that you are aware of how and why I am using such information.

I may update this policy from time to time by updating and publish this document. You should check this page from time to time to ensure that you are understanding and accepting the changes. This policy is effective from 5/5/2018.

Before you create an account on this site or install my software, you will need to accept my Terms and Conditions.

CONTACT ME – PRIVACY CONCERNS REPORTS

If you have any questions about this Privacy Policy, or if you believe that your privacy has been compromised in the course of using the Services, please contact me at: tamas.csorgo@gmail.com. You may send me other requests, responses, questions and complaints.

THE DATA I COLLECT ABOUT YOU

I may collect, use, store and transfer different kinds of personal data about you which I have grouped together follows:

Contact Data: name, email address, country, company

User Account Data: your username and password

Communications Data: includes emails and notes of conversations, if you choose contact us and provide information for me to reply

Google Analytics: visited pages, time spent on the pages, country, city, language, device, network, etc. Standard function of Google Analytics system.

HOW IS YOUR PERSONAL DATA COLLECTED?

I use different methods to collect data from and about you including through:

Direct interactions: you may give me contact information when submitting information through the website, registering software or by corresponding with me email or otherwise. This includes personal data you provide when you create an account on my website, registering software or give me feedback.

HOW I USE YOUR PERSONAL DATA?

This privacy policy shows that any personal data I collect, or that is provided to me, will be processed by only me.

I will only use your personal data when the law allows me to. Most commonly, I will use your personal data in the following circumstances:

- internal record keeping including service optimization, stats about the use of my services and software's
- I may use the information to improve my products and services
- communication with you

- I may periodically send promotional emails about new products, special offers or other information which I think you may find interesting using the email address which you have provided. Your subscription is necessary for me to start sending these promotional emails.

I require this information to understand your needs and provide you with a better service.

Your data is never transferred to a third party, unless you provide explicit consent.

Your data is never sold to a third party, under any circumstances.

PURPOSE FOR WHICH I WILL COLLECT AND USE YOUR PERSONAL DATA

I may use information collected from or provided by you for the following purposes:

- provide my services
- maintain & improve my services
- provide personalized services, including support
- communicate with you

A description of all the ways I plan to use your personal data can be found below.

1. Website usage

Data processed: no data collected by me. (Google Analytics is enabled, data is collected by that)

Data required: n/a

Data stored: n/a

Data visibility for public: n/a

2. Forum registration and authentication (log in)

Data processed: Contact Data, User Account Data

Data required: yes, account must be created

Data stored: in password protected webserver database provided by hosting company

Data visibility for public: yes (username)

3. Submitting tickets via helpdesk

Data processed: Contact Data

Data required: yes

Data stored: in password protected webserver database provided by hosting company

Data visibility for public: yes (name and email address)

4. Software registration (locally)

Data processed: Contact Data, User Account Data

Data required: yes

Data stored: in database locally in encrypted format

Data visibility for public: no

5. Software registration (online)

Data processed: Contact Data

Data required: yes

Data stored: in password protected webserver database provided by hosting company

Data visibility for public: no

6. Software authentication (log in)

Data processed: User Account Data

Data required: yes

Data stored: in database locally in encrypted format (password)

Data visibility for public: no

7. To manage a relationship with you

Data processed: Contact Data

Data required: yes

Data stored: locally in email software

Data visibility for public: no

8. To enable you to complete a survey

Data processed: no data collected by me

Data required: n/a

Data stored: n/a

Data visibility for public: n/a

VISIBILITY

Please note that your username and some other information will be visible for public. See previous section for details.

DATA SECURITY

I have put in place appropriate security measures to prevent your personal data from being accidentally lost, used or accessed in an unauthorized way, altered or disclosed.

Your personal data is protected usually by password protected webserver database provided by hosting company or encrypted in the local databases.

Suitable protection of local databases, to avoid any lost, use, alteration, disclosure or access in an unauthorized way, is the responsibility of the users.

While I implement safeguards designed to protect your information, no security system is impenetrable and due to the inherent nature of the Internet, I cannot guarantee that data, during transmission through the Internet or while stored on our systems or otherwise in our care, is absolutely safe from intrusion by others.

DATA RETENTION

I will only retain your personal data for as long as necessary to fulfil the purposes I collected it for, including for the purposes of satisfying any legal, accounting, or reporting requirements.

To determine the appropriate retention period for personal data, I consider the amount, nature, and sensitivity of the personal data, the potential risk of harm from unauthorized use or disclosure of your personal data, the purposes for which I process your personal data and whether I can achieve those purposes through other means, and the applicable legal requirements.

In some circumstances you can ask me to delete your data: see "request erasure" below for further information.

COOKIES AND OTHER TRACKING SCRIPTS:

I may use cookies and similar technologies on the Services. Cookies are packets of information sent by the Website's servers to your web browser and then sent back by the browser each time it accesses the Website's servers.

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

Some of the cookies may expire when the session ends and you exit your browser. Other cookies are saved on your computer's hard drive. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you wish to block the Website's cookies, then please use the help button in your browser and follow the necessary instructions (accept or decline cookies). However, bear in mind that disabling cookies may complicate or even prevent your use of the Website, or certain features thereof. This may prevent you from taking full advantage of the websites.

I may use cookies for various purposes, such as to save you the need to re-enter your username and password each time you log in, to facilitate the use of the Website, to collect statistical information, to verify information, and to customize the Website to your personal preferences and for information security purposes.

I have never done any special cookie to be used on my websites.

THIRD-PARTY LINKS

These websites may include links to third-party websites, plug-ins and applications. Clicking on those links or enabling those connections may allow third parties to collect or share data about you. I do not control these third-party websites and am not responsible for the protection and privacy of any information which you provide whilst visiting such sites which are not governed by this privacy statement. When you leave my website, I encourage you to read the privacy notice of every website you visit.

SPECIFIC LEGAL RIGHTS FOR USERS LOCATED IN THE EEA REGION

You may contact me at tamas.csorgo@gmail.com for more information or to exercise any of these rights:

- request access to your personal data
- request correction of the personal data that we hold about you
- request erasure of your personal data

Exercising these rights: send an email to me

You will not have to pay a fee to access your personal data (or to exercise any of the other rights).

COMMUNICATING WITH YOU

I may contact you directly such as necessary to deliver website or software related communications.

I may also contact you with offers for additional services I think you'll find valuable if you give me preliminary consent.

These contacts may include:

-Email

YOUR CONSENT

By using my websites, services and software's, you consent to my privacy policy

CHANGES TO OUR PRIVACY POLICY

If I decide to change my privacy policy, I will post those changes on this page.

Updated on: 26.08.2018

Updated by: Tamas Csörgő (tamas.csorgo@gmail.com)